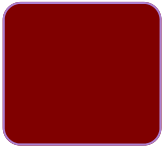


Conference Programme

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Chartered Institute of Library
and Information Professionals
in Scotland

Yes! We Can!

**Annual Conference 7-9 June 2010
The Mitchell Library, Glasgow**

CILIP in Scotland (CILIPS) registered charity number: SC038532

In affiliation with the Chartered Institute of Library and Information Professionals (CILIP) registered charity number: 313014

President's welcome to CILIPS Conference 2010



Chris Pinder

Director of Learning Information Services
Edinburgh Napier University

CILIPS President 2010

Welcome to the 8th CILIPS Annual Conference which has as its theme: "Yes! We can!"

When I was asked to think about a theme for the conference I had no qualms about suggesting these three simple words. In troubled financial times where we're being asked to cope with less it is all too easy to moan and be negative. But conferences are about sharing ideas, learning from best practice and delivering positive messages so we can all return to the day-job with new energy and enthusiasm.

Whether "Yes! We can!" conjures up Bob the Builder or President Obama for you is irrelevant. Both contexts accentuate the power of the positive and an assertion that anything is possible given dedication and effort. This year's conference registers quite high on the CILIPS risk register as it is the first time that it has moved away from Peebles and beyond the collective comfort zone. As President I am delighted to be associated with such a bold move and am convinced that the decision will prove successful. So, can we make a success of conference in Glasgow? Yes, we can!

Along with the change of venue, conference also has a changed look and feel to it. This is both exciting and challenging. Embracing my Presidential theme of "Mind the Gap", conference this year is ever more inclusive and I am particularly pleased that the annual SCURL Awayday has become part of the overall conference programme thus ensuring a real focus on higher education issues. I am delighted too that so many of our commercial partners have kept the faith and have ensured that the exhibition space is fully booked. Interesting and relevant themes abound throughout the conference programme. I can say with a degree of certainty that there really is something for everyone. So do pick and choose from what's on offer. And here's my challenge to you: dip your toes into something different and don't just follow the "usual" strands! Yes, you can!

Keynote speakers



Professor Anton Muscatelli

Principal and Vice Chancellor, University of Glasgow

Professor Anton Muscatelli became the Principal and Vice-Chancellor of the University of Glasgow on 1 October 2009. Prior to this he was the Principal and Vice-Chancellor of Heriot-Watt University, Edinburgh, a post which he held from February 2007.

He was previously Vice-Principal (Strategy, Budgeting and Advancement) at the University of Glasgow between 2004-07 and Dean of the Faculty of Social Sciences at the University of Glasgow from 2000-04. Whilst at the University of Glasgow he was Daniel Jack Professor of Economics (1994-2007) and Professor of Economics (1992-94).

He is currently a special adviser on monetary policy to the House of Commons Treasury Select Committee. He has served on the Panel of Economic Advisors of the Secretary of State for Scotland (1998-2000), and has previously acted as consultant to the European Commission, the World Bank, and RETI (a consortium of European regional governments), and the National Australia Bank/Clydesdale Bank.



Gerry Hassan

Writer and commentator

Gerry Hassan is a writer, commentator and thinker about Scotland, the UK, politics and ideas.

Hailed by the Sunday Herald as 'Scotland's main public intellectual', Gerry has written and edited a dozen books in the last decade on Scotland and the wider world: from the setting up of the Parliament, to its record, policy, in-depth studies of the Labour Party and SNP, and looking at how we imagine the future. Gerry's activities include facilitating events, discussions and conversations which bring people together in Scotland and across the world.

-sourced from Gerry Hassan's website

Monday 7 June

The main conference will commence on Tuesday 8 June, a partial programme will be offered on Monday 7 June:

- 13.00** **Heads of Public Library Services : Moir/Dyer**
(Private meeting by invitation)
- 13.30** **JISC Workshop: Managing the data deluge;
using the social web for librarians
Level 5: IT**
*Andy McGregor, Programme Manager, Digital
Repositories, JISC.
(1st cohort, 12 places)*
- 15.00** **Tea & Coffee in the foyer**
- 15.30** **JISC Workshop: Managing the data deluge;
using the social web for librarians
Level 5: IT**
*Andy McGregor, Programme Manager, Digital
Repositories, JISC.
(2nd cohort, 12 places)*
- 15.30** **Well-being and Communities: Theatre**
*Chris Pinder, CILIPS President 2010
Opening address*
- Gerry Hassan, Writer and researcher
on politics and society*
- Duncan Simpson, Service Manager for
Young People's Services at Fife Council*

- 16.30** **Speed Surgeries: Moir/Dyer.**
- Council Customer Charter**
John West, East Renfrewshire Council
- Ideas into practice: Reader Development**
*Thomas Connelly, West Lothian Library and
Heritage Services*
- Family Futures**
Pam McClean, Culture and Sport Glasgow
- Linking Library Services to CfE**
*Anne Louise Anglim, West Dunbartonshire
Libraries*
- Customer Service Excellence**
Margaret Lobban, Edinburgh Napier University
- Wifi and Self Issue**
*Alison Hunter & Dorothy Elliott, East Lothian
Council*
- Europe Direct Information Service**
*Yvonne Barclay, Europe Direct Service Librarian,
Aberdeen*
- 19.00** **Opening of trade exhibition**
Followed by dinner
- 21.00** **Quiz**
- 10:30** **Library closes, adjourn to conference hotel,
the Glasgow Marriott**

Tuesday 8 June

Learning For Life - Theatre

09.30

Dr Peter Cannell, *Depute Director Open University, Learning Teaching & Curriculum*
Sarah Price, *Manager of JISC RSC Scotland NE*

10.30 **Tea & Coffee in the Main Hall**

11.30

Mark Toole, *Director of Information Services, University of Stirling*
SCURL AGM

12.45 **Lunch**

13.30

Dr Ann Glover, *Chief Scientific Officer*
Tony Kidd, *SHEDL*
SCONUL LMS

15.15 **Tea & Coffee in the Main Hall**

16.00

Keynote: Learning for Life: Chair Helen Durdell
Professor Anton Muscatelli, *Chair of Universities Scotland, Facing up to today's challenges, building for tomorrow.*

19.00 **Reception in Main Hall**

20.00 **Conference Dinner in Main Hall**

10.30 **Library closes, adjourn to conference hotel, the Glasgow Marriott**

Digital Futures - Moir/Dyer

09.30

Neil Grindley, *Programme Manager Information Environment/Digital Preservation, JISC. Digital Preservation e-Journal Archiving For Libraries*
Naomi Korn, *Managing your intellectual property & licensing: a practical workshop*

10.30 **Tea & Coffee in the Main Hall**

11.30

Nick Poole, *The Collections Trust*

12.45 **Lunch**

14.00

Neil Grindley and Sarah Fahmy, *Programme Manager Information Environment/Digital Preservation, JISC and Manager Strategic Content Alliance. Sustainability Strategies for Digital Content.*

15.15 **Tea & Coffee in the Main Hall**

Special Feature - Main Hall

16.00 - 17.00

Treasures of the Mitchell Library

Tuesday 8 June

Curriculum for Excellence - Level 5; Blythswood Room

09.30

Linda Kirkwood, *Scottish Government, Update on Curriculum for Excellence*

Mark Brownrigg, *LT Scotland, Update on Glow*

Catherine Garvie, *BBC Scotland Learning Project Manager*

10.30 **Tea & Coffee in the Main Hall**

11.30

Sarah Brear, *Copyright Licensing Agency. Making the Most of digital content with the new CLA Schools Licence.*

Cleo Jones and Elaine Timoney, *City of Edinburgh Council Libraries.*

12.45 **Lunch**

14.00

Anne Louise Anglim, *West Dunbartonshire*

Sue Cromar, *Aberdeen City Libraries. Promoting partnership in Aberdeenshire's academies.*

Alison Nolan, *East Renfrewshire Council. Focussing ability and capacity in a learning and teaching environment: Library Tube at Woodfarm.*

15.15 **Tea & Coffee in the Main Hall**

Yes! We Can! - Jeffrey Room

09.30

Karen Gregory and Liz Waite, *BBC*

Danielle Wilkins and Gregor Urquhart, *Information Officer and Communications Director, Young Scot, National Youth Information Strategy*

10.30 **Tea & Coffee in the Main Hall**

11.30

David Jones, *The Consultation Institute. Making Consultation Meaningful.*

12.45 **Lunch**

14.00

Jo McCausland, *Library Client Programme Manager, Manchester City Council, "A Tale of Two Cities." Followed by 40 minute group workshop.*

14.00

Gerry Hassan, *Workshop, Scottish Wave of Change - Fairfield Room*

15.15 **Tea & Coffee in the Main Hall**

Wednesday 9 June

Theatre

Libraries for All

09.15

Chris Pinder, *CILIPS President 2010, Welcome and Student Presentations.*

Maureen Black, *National Information Strategy Manager (Scotland). Making the vision for a national cancer information and support service for Scotland a reality.*

Jeanette Castle, *Library and Heritage Services, West Lothian Council. MacMillan Cancer Centres and Public Libraries.*

10.30 **Tea & Coffee in Main Hall**

11.30

Claire Mack, *Ofcom. Digital Participation: exclusion & engagement.*

Chris Banks, *Aberdeen University*

12.45 **Lunch**

14.00

Joanna Yeomans, *Director, EBLIDA*

Alastair Dunning, *Programme Manager, Digitisation, JISC. Digital Content and the Power of the Community.*

Yes! We Can! - Theatre

15.30

Lynda La Plante, *author, in conversation with Rosemary Goring, Literary Editor, The Herald.*

16.00 **Please join us for tea and coffee before your departure**

Moir/Dyer

CIGS

09.30

Ann Cameron, *Scottish Screen Archive. Making the most of moving image metadata - how the Scottish Screen Archive is describing, digitising and displaying film from the national collection*

10.30 **Tea & Coffee in Main Hall**

SHINE

11.30

Michelle Kirkwood, *Knowledge Services Manager for NHS Greater Glasgow and Clyde and Chloe Stewart, Systems Librarian for NHS Greater Glasgow. The new online combined ILL/ search/current awareness system that NHS Scotland have developed and are sharing with other services.*

12.45 **Lunch**

13.45 **CILIPS AGM**

14.15

Emma Stagg, *Libraries, Archives and Information Services Constituency Manager, Lifelong Learning UK. Yes! You Can! Using national occupational standards to support you and your service.*

16.00 **Please join us for tea and coffee before your departure**

Wednesday 9 June

Level 5; Blythswood Room

Reader Development

09.30

Fiona Edwards, *Opening the Book. Turning Browsers into Borrowers: adapting retail techniques for the library.*

10.30 **Tea & Coffee in Main Hall**

11.30

Elizabeth Farr and Liz Moffat, *Stirling Council. Marketing Books to readers in Stirling*

Susan Taylor, *Culture & Sport Glasgow. Tesco Bank Summer Read.*

12.45 **Lunch**

14.00

Tracey Lowe, *Scottish Book Trust*

Jasmine Fassi, *Children's Events Manager*

Phillippa Cochrane, *Learning Manager. How to get the best out of Glow.*

16.00 **Please join us for tea and coffee before your departure**

Career Development Group - Burns Room

11.30-12.45 *Networking event*

14.00-15.30 *Networking event*

Jeffrey Room

Youth Libraries Group

09.30

Dom Kingston, *Senior Publicity Manager, MacMillan Children's Books. Libraries and publishers working together.*

10.30 **Tea & Coffee in Main Hall**

Digital Futures

11.30

Caren Milloy, *Head of Projects JISC Collections. E-books and impact—lessons learnt from the JISC e-book observatory project.*

Nicole Harris, *Federation Services Manager, JISC. McShibbolising: making federated access management relevant in Scotland.*

12.45 **Lunch**

LOCSCOT

14.00

Peter Reid, *LOCSCOT. The Census for Local History.*

16.00 **Please join us for tea and coffee before your departure**

Special Feature - Main Hall

09.30 - 10.30

Treasures of the Mitchell Library

Exhibitors

Exhibitor Showcases

This year we are pleased to offer our exhibitors the opportunity to discuss their products and services with you.

Half-an-hour sessions will be held in the Fairfield Room at the following times:

Tuesday

10.30-11.00 The Design Concept

11.30-12.00 Credo Reference

15.30-16.00 Robert Gordon University

Wednesday

09.30-10.00 Robert Gordon University

11.00-11.30 Credo ref

12.00-12.30 Leaning Nexus

14.00-14.30 OCLC

15.30-16.00 Talis

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Ofcom Scotland is currently chairing the Digital Participation Scotland Network (DPSN). DPSN provides a hub for information, research and knowledge sharing for anyone involved in rolling out digital literacy and digital skills for life and work. We host events and are developing an online space to aggregate information and host discussions relating to the development of digital participation in Scotland. We have recently published our view on a strategy for Digital Participation in Scotland. We would welcome your thoughts and comments.

Strategic Content Alliance

t: 0203 0066062

We nurture a co-ordinated effort by public sector organisations to share expertise, leverage the most from the public purse and avoid duplication of effort. To meet this challenge JISC has set up the Strategic Content Alliance (the Alliance), in collaboration with the British Library; the British Broadcasting Corporation (BBC); the British Education Communications and Technologies Agency (BECTA); the Museums, Libraries and Archives Council (MLA) and the NHS National Library for Health (NLH). This is supported by a range of affiliate organisations across Scotland, the UK, and globe.

Exhibitors

Axiell Limited

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Axiell UK provides library software solutions to one third of local authorities in the UK, the company is a leading business solutions supplier to libraries, archives, museums and records centres.

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Specialists in interior library design, we plan and design innovative interiors from small libraries to large collaborative PFI projects, working with architects, designers, librarians and PFI partners.

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Over the last 8 years, Insight Media has worked with library authorities to develop a range of products and services tailored to your needs. ICAM Systems is a range of products and modules that allow libraries to manage control and analyse computer, hotspot and resource usage.

Learning Nexus

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OCLC

t: 0114 281 6492

OCLC is a computer library service and research organisation dedicated to furthering access to the world's information and reducing library costs. 72,000 libraries in 112 countries have used OCLC services to locate, acquire, catalogue, lend, preserve and manage library materials.

Exhibitors

Oxford University Press

t: 01865 353103

Oxford University Press is a department of the University of Oxford. It furthers the University's objective of excellence in research, scholarship, and education by publishing worldwide. In addition to publishing over 4,600 new books each year, OUP is a major provider of online information to libraries and individuals worldwide.

ProQuest

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Robert Gordon University

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Post Graduate and Access Foundation courses in Information and Library Studies, on campus or distance learning. Our courses aim to develop academic knowledge and relevant skills for a career in the information sector. Robert Gordon University graduates have gone on to work in institutions such as the National Library of Scotland, Trinity College Library in Dublin and BBC Scotland, reflecting the value employers attach to the course and the excellent employment opportunities that are available.

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Our aim is to excel in the delivery of preservation imaging by means of microfilm, microform scanning, direct digital capture and digital to microfilm conversation.

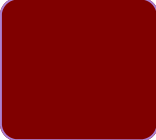


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