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**Scottish Library and Information Council**  
**Annual Operating Plan**  
**2007 – 2008**

## **Mission Statement**

To provide leadership and act as the primary focus, co-ordinator and promoting agent for all library and information services in Scotland, and to support their work for the benefit of the nation and the development of its cultural life.

### **Primary Tasks**

- *Provide leadership to library and information services and facilitate the co-ordination of these services.*
- *Promote understanding of the contribution of the library and information services to life of the nation.*
- *Monitor standards of provision of library and information services and advocate the development required for their continuing vitality.*
- *Advise Scottish Ministers upon library and information service matters.*
- *Undertake research and provide information, education and advice to its members*
- *Liaise with other organisations and institutions*
- *Award grant-in-aid to promote innovation and development in Scottish library and information services.*

### **The Scottish Library and Information Council's strategic remit is to:**

- to act as a focus for library and information services in Scotland and in so doing to review, monitor and evaluate the provision and development of such services to achieve improved co-ordination and co-operation between such services;
- to review, monitor, evaluate and update standards for all sectors of the library and information service;
- to provide information, advice and examples of good library and information practice to library and information services in Scotland;
- to provide education and training services and resources to library and information services in Scotland;
- to encourage, sponsor, arrange or undertake research and advisory activities on library and information matters in Scotland, whether in response to requests from Scottish Ministers, the Scottish Executive, or library and information services or otherwise;

- to liaise with the Scottish Executive and the Convention of Scottish Local Authorities on library and information services;
- to liaise with other bodies having similar or related objectives both within and outwith Scotland and where appropriate to comment and advise on developments and disseminate relevant information in Scotland;
- to report to and advise Scottish Ministers on library and information matters; and to make recommendations to them and other library and information providers in Scotland;
- to keep under review the statistical requirements of, and to work in co-operation with providers of library and information and related services to achieve co-ordination of statistical requirements, and to disseminate relevant information;
- to set out policies, objectives and priorities in the form of a strategic plan, to be reviewed annually, and to take such action as may be appropriate to implement the recommendations contained therein;
- to make grants to projects and initiatives of value to library and information services in light of policies identified in the Company's strategic plan, provided that this power shall not be exercised to distribute any funds provided as grant aid by the Scottish Ministers, unless specifically authorised by the Scottish Ministers;
- to undertake such other activities as will assist in the provision of better library and information services to the public.

### **The Scottish Government**

The strategic objectives of the Scottish Government have been announced, following the election in May. The Scottish Library and Information Council seeks to contribute to these in development of its policy, priorities and strategic plans in conjunction with other key agencies, such as Confederation of Scottish Local Authorities, Scottish Funding Council, Communities Scotland etc.

### **Wealthier and Fairer**

Enable businesses and people to increase their wealth and more people to share fairly in that wealth.

### **Healthier**

Help people to sustain and improve their health, especially in disadvantaged communities, ensuring better, local and faster access to health care.

### **Safer and Stronger**

Help local communities to flourish, becoming stronger, safer places to live, offering improved opportunities and a better quality of life.

### **Smarter**

Expand opportunities for Scots to succeed from nurture through to life long learning ensuring higher and more widely shared achievements.

### **Greener**

Improve Scotland's natural and built environment and the sustainable use and enjoyment of it.

There are six strategic areas of activity which the Scottish Library and Information Council identified at the Annual Planning Meeting in January 2007, for 2007/2008. They are

- Quality, Standards and Evaluation
- Co-ordination, Collaboration and Co-operation
- Sectoral Priorities
- Mapping, Development and Promotion of the Scottish Common Information Environment
- Innovation and Service Development
- Workforce Development

The annual operating plan manages the development, improvement and evaluation of work in these strategic areas.

This annual operating plan for 2007 - 2008 indicates the likely areas of work carried out by officers and the Board to develop strategy and assist the membership to deliver and develop information and library services, within budgetary limitations placed on the Council. The operational priorities can vary depending on the nature of sectoral requirements, the status of partnerships or requirements from the Scottish Government on an annual basis.

## **SLIC Strategic Area**

### ***Quality, Standards and Evaluation***

#### **Strategic Objectives**

Council will:

- Develop standards and appropriate self evaluation frameworks to service delivery and ensure that these reflect Scottish Government strategic objectives
- Develop quality assurance processes and benchmarks which assist in the monitoring of impact of standards
- Advise on standards development and implementation
- Develop outcome focused indicators which demonstrate added value of the combined library community in Scotland
- Undertake research and case studies
- Gather relevant qualitative and quantitative information
- Identify suitable standards in other areas which complement library ones
- Develop national and local programmes which are underpinned by robust standards
- Promote the use of standards with organisations

#### **Work Packages**

- Co-operate with the Scottish Government and other agencies on issues relating to interoperability and access
- Work with the NHS Education Scotland and health boards to develop library and information services
- Work with the Audit Scotland on Performance Indicators for local authority services
- Work with authorities and other agencies to contribute to and develop Community Plans
- Review the availability of statistical information on library and information services
- Work with COSLA and other relevant agencies on the development of a quality improvement framework for public library services
- Work with the HMIE to improve in the quality of provision in library services in schools and colleges
- Promote the implementation of quantitative and qualitative performance indicators in school library services
- Promote and review content of a self evaluation tool kit for FE college libraries and learning centres

#### **Anticipated Areas of Activity**

- Membership of Common Information Standards Advisory Group and support for OSIAF and the Cultural Communities Group to promote interoperability and access standards in particular semantic interoperability
- Support for the development of COSMIC to Digital Access Scotland
- Develop co-operative framework for electronic resource sharing through Resource Sharing Scotland project and National Entitlement Card pilots
- Participation in Groups developing performance measures for services including work with Audit Scotland and CIPFA.
- Membership of Scottish Government's Cultural Standards Group
- Assist HMIE in updating guidance for schools inspection, including monitoring the use of Libraries Supporting Learners as part of HMIE toolkits and continued development of school library statistical base
- Monitor development of standards in higher education
- Regular meetings with Heads of Service for Public and School Libraries
- Participation and support for SCURL, Librarians' Community of Practice and JISC RSC and JISC Content Services Committee meetings
- Collection of relevant statistics and performance indicators for library services
- Meeting and discussion with Curriculum Review Team and the Scottish Government
- Supporting information literacy in all sectors - Write and publish 'Finding things out' information literacy desktop guide with Chambers
- Support for Electric Connections conference
- Development and implementation of Public Library Quality Improvement Matrix with the Scottish Government and local authorities
- Implement Prison Library guidelines with Scottish Prison Service
- Meeting with Audit Scotland discussing public library services and study of equalities

<ul style="list-style-type: none"> <li>• Meeting to discuss multilingual directory for health information</li> <li>• Provision of paper on how SLIC's planned action research meets the Scottish Government's Strategic Objectives</li> <li>• Public Library Quality Improvement Fund Economic Impact of the 2006/7 projects Working Group to update FE quality toolkit</li> </ul>	
<b>Resourcing</b> Staff time Core Funding Funding for projects	<b>Additional Funding Streams</b> Public Library Quality Improvement £50000

**SLIC Strategic Area*****Co-ordination, Collaboration and Co-operation*****Strategic Objectives**

Council will:

- Engage with strategic stakeholders to develop programmes which contribute to public service reform and efficiency, economic development and health improvement and support a sense of identity and place;
- Work with strategic stakeholders to develop programmes which encourage innovation through working together or on behalf of other services;
- Provide a focus for knowledge sharing;
- Encourage and support projects which embrace these principles;
- Encourage engagement in the community planning process and develop policies and strategies for library services which support this;
- Promote the outcomes and impacts of working together;
- Develop national, regional and local programmes;
- Develop a communication strategy which raises awareness of library success stories and impact;
- Support and monitor international work and projects.

**Work Packages**

- Promote co-operation and collaboration across all sectors of the library and information community and related organisations to encourage co-ordinated service development.
- Provide advice to library and information services on the development of electronic networks.
- Co-operate and collaborate with MLA and other relevant agencies where appropriate.
- Increase the knowledge base in the field of electronic copyright and disseminate information to constituent members.
- Promote the Innovation and Development Fund projects
- Monitor developments and disseminate information on European Commission initiatives affecting libraries and information services
- Develop web-based services for the benefit of members with CILIPS

**Anticipated Areas of Activity**

- Support for collaborative regional and national groups, networks and services including SCURL, CAIRNS, COSMIC (Digital Access Scotland), Glasgow Colleges Group, Librarians' Community of Practice, JISC RSCs and EDINA
- Membership of JISC RSC SW Steering Group
- Advice and Support to Scottish Ministers and Government through regular meetings and responses to requests for information.
- Advice and guidance to organisations on the development of shared services and facilities
- Provision of copyright support through consultancy and distribution through SLAINTE
- Re-launch of SLAINTE summer 2007 with features on good practice
- Continued liaison with MLA and the Reading Agency
- Advice to Scottish Museums Council Quality Assurance Group
- Dissemination of information through SLAINTE, emails and newsletters
- Membership of Home Countries Joint Forum and Workforce Development, Marketing and Collections Groups
- Review and evaluate Innovation and Development Grants
- Organise Service Innovation Showcase event in collaboration with CILIPS
- Organise FE Annual Conference for library staff
- Production of Annual Report
- Organise Electric Connections with COSMIC (Digital Access Scotland)
- Organise annual e-books conference with SCURL and MmITS
- Development of and participation in national and international programmes which support sense of identity and place

**Resourcing****Additional Funding Streams**

Staff time, Core funding	
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## **SLIC Strategic Area**

### ***Sectoral Priorities***

#### **Strategic Objectives**

Council will:

- Advocacy to support libraries, information and culture across government agendas
- Identifying issues for sectors on a regular basis to inform service planning and SLIC's priorities
- Advocate, support and promote the role of libraries in learning – both formal and informal
- Work in partnership with key stakeholders to agree priorities for library services and remove barriers to users accessing services
- Work to ensure that public libraries in particular are able to contribute locally to the regeneration, economic development and learning agenda through community planning and promote this involvement nationally
- Promote the role of library and information services in meeting enterprise, business and research needs, and improving links with enterprise networks
- Research the viability and support the development of new delivery models, including the promotion of best practice and the development of model service level agreements
- Ensure that library services in tertiary education are able to compete in the UK national research agendas, through support for projects such as IRI Scotland

#### **Work Packages**

- promote Scottish Cultures, both traditional and contemporary
- work with the Scottish Government on the implementation and development of Cultural Strategies
- work with CILIPS, Scottish Arts Council and local authorities to promote sustainable reader development
- work with Scottish Government and local authorities to monitor the electronic services development for learning in public libraries and where appropriate the wider LIS community
- work with the Scottish Prison Service to improve library and learning services within penal establishments
- encourage library and information services to participate in the development of skills strategies

#### **Anticipated Area of Activity**

- Development of strategic support for tertiary education including the Scottish Funding Council, SFEU, SCURL and FE Planning Group
- Support for on-going discussions with the Scottish Funding Council, SFEU, SCURL and JISC RSCs
- Support for IRI Scotland and Mandate projects and support sustainability where appropriate
- Establish and support the Working Group to update FE quality toolkit
- Representation on Scottish Government's Cultural Guidance Working Group
- Promotion of the role of library services in Scottish culture through the Literature Forum and Publishing Scotland Forum
- Continued development of Reader Development projects to support Highland 2007
- Development of Big Plus in Libraries with Communities Scotland, including promoting good practice and Annual Report
- Working with Scottish Museums Council on possibility of Their Past Your Future II
- Distribution and monitoring of Public Library and Improvement Fund
- Launch of and continued development of Information Literacy Skills course
- Promotion and development of Wi-Fi projects outcomes
- Advocacy for information literacy
- Co-ordination of information literacy strand at the Scottish Learning Festival
- Co-ordination of Big Plus in Libraries adult literacy partnership
- Prepare submissions to A Curriculum for Excellence
- Provision of paper on how SLIC's planned action research meets the Scottish Government's Strategic Objectives
- Development of HE section on SLAINTE linked to SCURL website
- Development of FE section on SLAINTE
- Development of Schools section on SLAINTE
- Development of Public Library Quality Improvement Matrix section on SLAINTE

- Respond to publication of new Bill for Creative Scotland and other government consultations

**Resourcing**

Staff time, Core funding

Project Funding

**Additional Funding Streams**

Learning Connections - £50,000

Public Library Quality Improvement Fund - £500,000, including 10% for management by SLIC

## **SLIC Strategic Area**

### ***Development of Scottish Common Information Environment and Services***

#### **Strategic Objectives**

Council will:

- Advocate and lobby for support for the development of a shared distributed network, which supports the vision of a strong highly skilled, economically and socially vibrant Scotland
- Support and develop the principles for digital access, collections development and preservation
- Advocate for a strategy, which encompasses both printed and digital collections in Scotland, which builds upon existing provision and ensures Scotland's collections are protected, promoted and made accessible to users with the National Library of Scotland, Scottish Museums Council and Scottish Council on Archives
- Develop programmes with key stakeholders including the National Library of Scotland, Scottish Museums Council, Scottish Council on Archives, Learning and Teaching Scotland and skills agencies, which improve access to common cultural, information and educational resources
- Identify the elements of the distributed model and gaps in provision/services
- Identify barriers to infrastructure and collaborative service development and seek solutions
- Develop programmes which improve service efficiency and effectiveness
- Encourage and assist with the development of flexible cross sectoral delivery of services
- Work towards the establishment of a whole Scotland distributed library service which meets the needs of users in the digital age and is contributing seamlessly to UK and international initiatives
- Explore and research authentication options to ensure that services follow the user, including National Entitlement Cards, Single Sign on, Rights Management and use across key sectoral networks, such as Glow (formerly Scottish Schools Digital Network), JANET
- Encourage the development of user focused services and develop models which support users
- Consider ways in which licensing models for electronic resources can be developed or improved, taking into account Scottish need and the wider landscape

#### **Work Packages**

- Support and encourage development of electronic systems to support the delivery of library and information services
- Develop web-based services for the benefit of members with CILIPS
- Work with Scottish Government and local authorities to monitor the electronic services development in public libraries and where appropriate the wider LIS community
- Develop digital access strategy
- Work with the Scottish Funding Council, the JISC and JISC Regional Support Centres
- Support the development of services and projects which underpin networking and development service
- Promote standards on interoperability and access

#### **Anticipated Areas of Activity**

- Resource Sharing Scotland Project established and moving to research objectives
- Support for IRI Scotland and representation on Steering Group
- Development of the National Entitlement Card specification and partnership with Improvement Services to develop programme for roll out
- Support for the organisation of annual e-books conference with SCURL and MmITS
- Participation in Scottish Science Information Working Group and existing National Networks, CAIRNS, COSMIC (Digital Access Scotland), JISC RSCs and EDINA
- ITT developing a brand identity for a new website – rebranding CAIRNS and SCONE
- Attendance at Common Infrastructure Standards Advisory Group
- Coordination of CISAG Cultural Technical Group
- Public Libraries e-content group, including survey and e-procurement and content management.
- Continued support for Their Past Your Future and management of War Detectives through content development and digitisation
- Maintenance, development and promotion of ICT Public Library Diplomas and online content, relaunched Summer 2007
- Ongoing maintenance of Scottish Cultural Portal, including support for other agencies
- Library catalogues web enabled and cross searchable through CAIRNS service

<ul style="list-style-type: none"> <li>• Participation in development of European Digital Library</li> <li>• Maintenance, development and promotion of scottishreaders.net, upgraded Summer 2007</li> </ul>	
<b>Resourcing</b> Staff time, Core funding	<b>Additional Funding Streams</b>

## **SLIC Strategic Area**

### ***Innovation and Service Development***

#### **Strategic Objectives**

Council will

- Advocate and explore funding opportunities to develop and improve services
- Disseminate good practice and provide a knowledge network to members
- Establish mechanisms to ensure good practice is transferable to other services
- Monitor impact of service innovation
- Provide opportunities for members to bid for funds which support SLIC priorities
- Advocate for cross sectoral funding to support innovative and digital collections development

#### **Work Packages**

- Seek to improve services through joint and cross sectoral initiatives
- Support the Scottish Government's digital initiatives, promoting the role of library and information services in all sectors
- Promote co-operation and collaboration across all sectors of the library and information community and related organisations to encourage co-ordinated service development.
- Evaluate projects and research and will publish reports
- Work with COSLA and other relevant agencies on the development of a quality improvement framework for public library services
- Work with Scottish Funding Council to support service innovation in tertiary education
- Work with SCURL to identify, support and promote service innovation in higher education
- Work with the HMIE to improve in the quality of provision in library services in schools and colleges
- Support the development of services and projects which underpin networking and development service
- Promote the Innovation and Development Fund projects
- Promote and develop a self evaluation tool kit for FE college libraries and learning centres
- Provide regular information updates for members.
- Develop electronic information services to members through SLAINTE
- Review and evaluate Innovation and Development Fund scheme
- Support innovative collections development

#### **Anticipated Areas of Activity**

- Attend meetings with Scottish agencies on potential joint working
- Advocacy, responding to policy initiatives, and lobbying in specific matters
- Representation on the Scottish Government's Common Infrastructure Standards Advisory Group (CISAG)
- Co-ordination of meetings of the CISAG Cultural Technical Group
- Attend regular meetings with the Scottish Government on digital inclusion issues
- Support for OpenScotland initiatives on Digital Inclusion
- Develop and support for the implementation of National Entitlement Cards in libraries
- Support for regional and sectoral groups
- Representation on JISC Committee on Content Services
- Support and develop the work in further education through the FE Planning Group
- Establishment of Resource Sharing Scotland Project and movement to research objectives
- Launch and continued update of Information Literacy Skills course, with Scottish Government and SQA support
- Write and publish 'Finding things out' information literacy desktop guide with Chambers
- Development of and advocacy for Public Library Quality Improvement Matrix self evaluation for Public libraries
- Manage and monitor the Scottish Government's Public Library Improvement Fund

- Support and organise Big Plus in Libraries with Communities Scotland, including dissemination of good practice and Annual Report
- ITT developing a brand identity for a new website – rebranding CAIRNS and SCONE
- Re-launch of SLAINTE summer 2007 with features on good practice
- Development of FE section on SLAINTE
- Monitoring of Innovation and Development Fund scheme
- Meetings to support the development of collection, standards and shared service strategies
- Organise Service Innovation Showcase event in collaboration with CILIPS
- Organise FE Annual Conference for library staff
- Production of Annual Report
- Regular bulletins and news through SLAINTE, emails and newsletters
- Presentations to members and other agencies in Scotland and beyond
- Monitor service innovation across the UK and globally

**Resourcing**

Staff time, Core Funding  
Funding for projects

**Additional Funding Streams**

Public Library Quality Improvement Fund - £450,000

<b>SLIC Strategic Area</b>	
<b><i>Workforce Development</i></b>	
<b>Strategic Objectives</b>	
Council will:	
<ul style="list-style-type: none"> <li>• Articulate and advocate the difference library services make to education, society and the economy</li> <li>• Promote the unique selling point of libraries and librarian to 21<sup>st</sup> century knowledge and information market</li> <li>• Advise on delivery models for the development of workforce skills and ensure engagement with LLUK, CILIP and CILIPS</li> <li>• Consider other skills sets and standards which add value to library and information services footprint</li> <li>• Support workforce development in relation to standards with employers and our strategic partners LLUK and CILIPS</li> <li>• Develop good relations with emerging professions</li> <li>• Development of job descriptions – combination of skills and develop new skill sets</li> <li>• Understand and agree core competencies and articulate to library schools</li> <li>• Consider with key stakeholders how recruitment and retention issues can be addressed in the next 10 years, in particular middle management issues, linked to CPD and forward/succession planning</li> </ul>	
<b>Work Packages</b>	
<ul style="list-style-type: none"> <li>• Advise on delivery models for the development of workforce skills and ensure engagement with LLUK, CILIP and CILIPS</li> <li>• Promote the unique selling point of librarians' skills to 21<sup>st</sup> century knowledge and information market</li> <li>• Articulate and advocate the difference library services make to education, society and the economy</li> <li>• Develop good relations with emerging professions</li> <li>• Development of job descriptions – combination of skills and develop new skill sets</li> <li>• Consider other skills sets and standards which add value to library and information services footprint</li> <li>• Understand and agree core competencies and articulate to library schools</li> <li>• Consider with key stakeholders how recruitment and retention issues can be addressed in the next 10 years, in particular middle management issues, linked to CPD and forward/succession planning</li> </ul>	
<b>Anticipated Areas of Activity</b>	
<ul style="list-style-type: none"> <li>• Support for Lifelong Learning UK through Scottish Country Panel, the Libraries, Information and Archives Constituency Panel and the LIA National Occupational Standards Steering Group</li> <li>• Attendance at regular meetings with Minister and Officials</li> <li>• Membership of Home Countries Joint Forum and Workforce Development Group</li> <li>• Regular meetings with Scottish agencies on potential joint working</li> <li>• Convene regular meetings with Heads of Service for Public and School Libraries</li> <li>• Liaison with SCURL about workforce development</li> <li>• Work with local authorities to develop skills for self-evaluation as part of Public Library Quality Improvement Matrix</li> <li>• Liaise with CILIP in Scotland to develop continuing professional development programme including Project management, Leadership, Web 2.0, Assertiveness, Accessibility and Services for visually impaired children and</li> <li>• Develop and promote the ICTL Diplomas with SQA and LIANZA</li> <li>• Co-ordinate Reader Development training</li> <li>• Consultancy on appointments</li> <li>• Delivery of presentations to members and conferences</li> </ul>	
Promotion of National Occupational Standards	
<b>Resourcing</b>	<b>Additional Funding Streams</b>
Staff time, Core Funding	Public Library Quality Improvement Fund - £50000

<b>SLIC</b> <b><i>Membership, Governance and Administration</i></b>	
<b>Strategic Objectives</b> Council will: <ul style="list-style-type: none"> <li>• Seek to expand membership by promoting the work of the Council to a wide variety of library and information providers</li> <li>• Provide regular information updates for members</li> <li>• Develop electronic information services to members through SLAINTE</li> <li>• Submit its operating plan to the Annual General Meeting together with a forecast of financial and operational requirements</li> <li>• Consider the annual budget and set subscription levels</li> <li>• Support the SLIC/CILIPS Joint Liaison Group</li> <li>• Review staffing in the light of joint working arrangements, new initiatives and increased funding</li> <li>• Develop an annual work plan based on the operational priorities approved by the Board and AGM</li> <li>• Determine policy and priorities for the annual Innovation and Development Fund programme</li> <li>• Support the procurement and evaluation of electronic subscription services</li> </ul>	
<b>Anticipated Areas of Activity</b> <ul style="list-style-type: none"> <li>• Regular bulletins and news through SLAINTE, emails and newsletters</li> <li>• Presentations to members and other agencies in Scotland and beyond</li> <li>• Development of operating plan and regular update</li> <li>• Administer projects and initiatives such as Public Library Quality Improvement Fund, Reader Development, development of Information Literacy Skills</li> <li>• Provide support for members through project funding and staffing support for particular projects</li> <li>• Provide guidance for and administer the annual Innovation and Development Fund programme</li> <li>• Support meetings of members</li> <li>• Establish Board working group to develop outcome-focused indicators for the combined library community</li> <li>• Develop membership offers</li> <li>• Create advocacy pages for Slainte</li> </ul>	
<b>Resourcing</b> Staff time, Core funding Project Funding	<b>Additional Funding Streams</b> Public Library Quality Improvement Fund - £50,000

## Abbreviations and Acronyms

<i>CAIRNS</i>	Co-operative Information Retrieval Network for Scotland
CILIPS	Chartered Institute of Library and Information Professionals
CIPFA	Chartered Institute of Public Finance and Accountancy
CISAG	Common Infrastructure Standards Advisory Group
COSLA	Convention of Scottish Local Authorities
COSMIC	Confederation of Scottish Mini Co-operatives
EDINA	A JISC-funded centre for UK tertiary education and research community, based at Edinburgh University
ESCnet	Evidence Network in Culture and Sport and related Tourism
FE	Further Education
Glow	Glow- formerly Scottish Schools Digital Network
HMIE	Her Majesty's Inspectorate of Education
ICT	Information and Communications Technology
ICTL	ICT Training for Librarians diplomas
IRI Scotland	Institutional Repository Infrastructure for Scotland
JISC	Joint Information Systems Committee
JISC RSCs	JISC Regional Support Centres
LIANZA	The New Zealand Library Association Inc. (trading as LIANZA)
LIS	Library and information Sector
LTS	Learning and Teaching Scotland
MLA	Museums, Libraries and Archives Council
MmITS	The Scottish Branch of the Multimedia Information and Technology Group
NES	NHS Education for Scotland
NHS	National Health Service
NOF	New Opportunities Fund (now Big Lottery Fund)
OSIAF	Openscotland Information Age Framework
RSS Project	Resource Sharing Scotland Project
SAC	Scottish Arts Council
SCONE	Scottish Collection Network Extension
SCURL	Scottish Confederation of University and Research Libraries
SFEU LibNet	Scottish Further Education Unit Librarians' Network
SHINE	Scottish Health Information Network
SLAINTE	SLIC/CILIPS website
SLIC	Scottish Library and Information Council
SPA	Scottish Publishers' Association
SPEIR	Scottish Portals for Education, Information and Research
SQA	Scottish Qualifications Authority
Wi-Fi	Wireless Fidelity